

Recreational Pathway Manager

Position Overview

The Recreational Program Manager is responsible for leading TTC's recreational pathway and community experience, with direct accountability for player retention, engagement, and long-term participation in the sport. This role oversees Junior Learn, Junior Practice, Develop, and Adult programs, ensuring a welcoming, consistent, and high-quality experience for players and families. Working closely with the Tennis Director and leadership team, the Recreational Program Manager focuses on relationship building, program quality, and community growth. This role plans and delivers events, outreach initiatives, and engagement opportunities that strengthen connection, satisfaction, and long-term involvement within TTC's recreational community.

Qualifications

- Tennis Canada Club Pro 1 or higher
- Strong understanding of long-term player development and recreational tennis pathways
- Experience coaching junior and adult recreational programs across multiple levels
- Proven ability to build relationships and foster positive player and family experiences
- Experience planning and implementing events, initiatives, or community-focused programming
- Strong organizational, communication, and interpersonal skills
- Comfortable working closely with coaches, players, families, and leadership staff
- Experience supporting or managing programs and staff within a club or tennis centre environment
- Strong alignment with TTC's values and community-focused approach
- Flexible availability, including evenings and weekends, as required by programming needs

Recreational Pathway Manager

Key Responsibilities

- Lead and oversee all recreational programs, ensuring a consistent, welcoming, and high-quality player experience
- Be directly accountable for player retention, engagement, and long-term participation across recreational pathways
- Build strong relationships with players, families, and coaches to foster a connected and inclusive tennis community
- Plan, organize, and fully implement community events, outreach initiatives, presentations, and engagement opportunities
- Take ownership of leading events and initiatives, including presenting to families, players, and community groups as needed
- Drive community growth by developing initiatives that strengthen connection, visibility, and participation within TTC
- Oversee and support coaches working within recreational programs, providing guidance and mentorship
- Collaborate with the Tennis Director and leadership team to ensure alignment across programs and pathways
- Gather and respond to player and family feedback to continuously improve program quality and experience
- Oversee the planning and delivery of high-quality recreational camps that drive participation, retention, and growth
- 30 coaching hours per week
- 5 hours of scheduled roaming per week
- 5 hours of admin time per week

What We Offer

- *Full-time position with competitive compensation and comprehensive benefits.*
- *Opportunity to work with a motivated team*
- *Access to state-of-the-art facilities and professional development support.*

To Apply: Please send your resume, a brief coaching philosophy statement, and references to noah@thetenniscentre.ca with the subject line “Recreational Program Manager – [Your Name]”.