## **Code of Conduct for Parents**

Tennis BC expects parents and guardians of Players engaged in any Tennis BC Activities to conduct themselves in a considerate and respectful manner at all times. It is our intention to ensure that everyone - Players, Parents, Staff, Volunteers, Officials and Spectators, are treated respectfully and remain protected from inappropriate, disrespectful and/or abusive comments and behaviour. At all times, our aim is to ensure that Players are provided with a safe, supportive, healthy, and productive environment for Tennis development and related activities, both on and off the court.

Abusive or disrespectful behaviour, contact or communication committed by any participant directed towards any other participant will not be tolerated. Of special note, abusive behaviour (physical, sexual, emotional, neglectful) committed by a Parent toward his or her own child will not be tolerated and will immediately be subject to the provincially legislated Duty to Report.

Further to this, Tennis BC further prescribes the following Code of Conduct for all parents:

- Parents must, at all times, respect and adhere to all tennis etiquette standards, rules, and procedures prescribed or adopted by Tennis BC respecting staffing, direction of programming, and rules of conduct and play at all activities. Such etiquette standards, rules, and procedures shall be binding upon parents and will not be subject to modification except as may be specifically sanctioned and directed by Tennis BC.
- 2. All parents must respect, observe, and adhere to all applicable tournament rules, etiquette standards, and regulations.
- 3. No parent is permitted to be on court during any activity, unless granted express permission by Tennis BC staff who are authorized to grant such permission.
- 4. All parents shall act in an appropriate, respectful, and civil manner towards all players, parents, officials, spectators, and staff in all contact, communications (including electronic), and/or meetings of any nature.
- 5. Should any parent wish to meet to discuss any complaint, the initial contact must be made by email or by phone and the initial contact must advise of the subject matter for the requested meeting. A specific meeting date may be requested. On no occasion should a Parent appear unannounced and in person to seek a meeting.

- 6. Failure by any parent to respect, observe, and comply with any of the elements of this Code of Conduct, may result in the following disciplinary actions and sanctions:
  - a. **First infraction:** At the discretion of Tennis BC staff, any first breach of this Code of Conduct by a Parent may result in loss of the right or privilege to attend Tennis BC activities, programs, events, and/or tournaments for the time period specified by Tennis BC.
  - b. Second or Subsequent Infraction: At the discretion of Tennis BC Staff, any second or subsequent breach of this Code of Conduct by a Parent may result in further action including a more severe penalty which could include a longer period of the loss of the privilege to attend Tennis BC activities, programs, events, and/or tournaments for you and your child.

In addition, depending on the severity of the second or subsequent breach of this Code of Conduct, Tennis BC Staff shall have the discretion and authority to permanently exclude the offending parent from all Tennis BC Activities.

In the event of any sanction imposed upon a parent under this Code of Conduct, no fees paid to Tennis BC shall be reimbursable.

This Code of Conduct shall be deemed to constitute a condition of each and every parent's attendance at or participation in any and all Tennis BC Activities. Parents who have not signed the Code of Conduct may not attend or participate in any Tennis BC activities with their child.

It is a further condition of any parent's attendance at or participation in any Tennis BC activities that the parent shall respect and comply with any sanction imposed by this Code of Conduct at any place or venue hosting any Tennis BC activity.

I understand and agree to abide by the t	erms of this Code of Conduct.
Signature of Parent	
Name(s) of Player(s)	